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## **MANAGING COMPLAINTS TO ACHIEVE BETTER RESULTS**

*Presented by*

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CAMS**

*Vice President, Compliance and Regulatory Content  
Strategy, NContracts*

Learn about complaint trends, the importance of  
managing consumer complaints, and best practices to  
strengthen your complaint program.

**When:** Wednesday, October 27, 2021

**Time:** 11:30-11:45 Networking  
11:45-12:00 Business Meeting  
12:00-1:00 Speaker

**Where:** Buca di Beppo  
5192 Buffalo Speedway  
Houston, Texas 77005

**RSVP:** [fwithouston@gmail.com](mailto:fwithouston@gmail.com)

### **Financial Women in Texas**

#### **Mission & Objectives**

- To bring together women in finance for the exchange of ideas, experiences, and interests.
- To further the meaningful professions or careers of our members and women in general.
- To encourage women to choose finance as a career and work to advance the career opportunities for all women in finance.
- To serve as an advocate of and to promote improvements in the professional development, leadership skills, education, and training of women in finance.

For information on how to become a member,  
visit our website at [www.fwitexas.org](http://www.fwitexas.org).

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*\*Host will pre-order each meal according to the RSVP status. Therefore, all RSVPs will be invoiced regardless of attendance.*

### **Registration**

**Reservation deadline: Friday, October 22, 2021**

**Member \$35.00 / Non-member \$40.00**

**Payment by Credit Card – Use PayPal Buttons Below**

**\$35 Member**

**\$40 Guest**

**Cash or Check may be payable at the door. However, please RSVP by email to**

**[FWITHouston@gmail.com](mailto:FWITHouston@gmail.com)**